



## Facility Protocols – Ice Rentals & Private Lessons

**(Effective November 25th, 2020)**

**IMPORTANT:** All group organizers must sign and submit this document via email **before entering the facility.** By signing this document, the group organizer acknowledges he/she has distributed this information to all participants in the group (or to the guardians of children under 18 years of age) and that all participants will abide by the protocols – especially item 1.

1. **You must self-screen for COVID-19 symptoms before you enter the facility. You do not have to submit paperwork each time, however, by signing this document you agree that nobody in your group will enter the facility if:**
  - a. They are experiencing any of these symptoms:
    - i. Fever (37.8 degrees Celsius or higher)
    - ii. Cough
    - iii. Difficulty breathing
    - iv. Sore throat or trouble swallowing
    - v. Runny nose
    - vi. Loss of taste or smell
    - vii. Nausea, vomiting, diarrhea
    - viii. Generally feeling unwell
  - b. They have been in close contact with someone who has experienced the symptoms above in the last 14 days
  - c. They have been in close contact with someone who has been outside of Canada in the past 14 days
  - d. They have been exposed to someone who has or is recovering from COVID-19.
  
2. **While You are Here:**
  - a. Everyone must wear a non-medical face mask inside the building at all times, except for when they are skating on the ice. Unfortunately, we are not able to allow medical exceptions.
  - b. Always respect the 2m physical distancing rule – especially on the ice and upon entry and exit of the facility.
  - c. Limit use of the washrooms to emergencies only.
  - d. Arrive with your water bottle filled already (i.e. do not use the washroom sink to fill it and water station will not be available). Ensure your water bottle is clearly marked with your name. When you are on ice, place your water bottle on one of the “X’s” on the top of the boards. Ensure you are spread out if taking a water break.
  - e. **If the Region is in an ORANGE or YELLOW Zone:**
    - i. There is a **maximum of 8 people** allowed on the ice for an ice rental. At least one of the 8 people must be an adult. You may also have a **maximum of 1**

**parent per player** in the facility during the rental. No siblings or other family members are permitted. All spectators must stay in the rink area for the entire duration of the ice time (ie no repeated entry/exit).

- ii. Dressing rooms are available to use so please check the dressing room assignment board inside the facility when you arrive through the front door. Showers are not available for use. You may arrive 15 minutes prior to your ice time and you must exit within 15 minutes of the completion of your ice time.

f. **If the Region is in a RED Zone:**

- i. For Ice Rentals: No parents or spectators allowed in the rink area. Parents may enter the facility to assist their child with tying skates, but they must leave the facility and return when the ice time is finished.
- ii. For Private Lessons: One parent per player is allowed to watch the lesson. No siblings or other family members are permitted. All spectators must stay in the rink area for the entire duration of the ice time (ie no repeated entry/exit).
- iii. Players must arrive fully dressed – carrying their skates, helmet, stick and gloves. Arrival time is 5 minutes before your ice time, and you must also depart within 5 minutes of the ice time ending.
- iv. **No scrimmaging is allowed. You may use the ice for skating and hockey training and all participants must be physically distanced. Ice times will be cancelled without credit or refund if a group does not abide by this rule.**

g. **If the Region is in Lockdown:**

- i. Private Lessons and Ice Rentals will be cancelled and credit on account will be issued for all cancellations due to the shut down. The credit will not expire, and it can be used toward anything we offer once we are able to re-open. No refunds are provided.

**3. What is Provided:**

- a. **Pucks and two nets (one net for Rink 2) will be provided. No cones or training aids will be supplied but you may bring your own if you wish to use them.** After the session is over, please put the pucks in the net – do not pick them up.
- b. We will not have any extra equipment or jerseys to borrow should you forget any of your equipment.
- c. Everyone is required to have at least skates, gloves, and helmet on when renting the ice.

**4. Behaviour:**

- a. Please communicate with your participants prior to coming to our facility to let them know about the procedures and the importance of social distancing.
- b. We will not permit any horseplay among players in a small group and, should we witness any behaviour contrary to our guidelines, you will be immediately asked to leave and not provided with a refund or credit.
- c. We expect anyone entering the facility to respect all protocols and direction by our management and staff.

**5. Once you get Home:** Please clean and disinfect all of your equipment.

6. **Waiver:** It is agreed that the operators, executives, coaches, committees, employees, instructors and referees of this facility are released from any and all claims from damage that may arise from any accident or injury which are caused by or arise from participation within the facility.

I/we acknowledge that:

- a. All participants including adults must be wearing a helmet on the ice at all times. Skates must also be worn by anyone on the ice surface.
- b. The consumption of alcohol and use of tobacco are strictly prohibited at this facility. The use of these items or similar products will result in automatic cancellation of the facility rental without refund.